

Amendment-2 to the RFP No:TMD/10/2023-24 dated 04/09/2023

S.No	Page No	Clause Name	Existing RFP Clause	Amended RFP Clause
1	52	53. Internal Firewall	Appliance must have minimum 32 GB of RAM and 240 GB storage. RAM should be upgradable up to 128GB.	Appliance must have minimum 64 GB of RAM and 240 GB storage.

Clarifications-2 to RFP No. TMD/10/23-24 dated 04/09/2023 (Bid No: GEM/2023/B/3908057)

SI No	Page No	Clause No	Existing RFP Clause	Amended RFP Clause (as per Corrigendum)	Bidder Clarification/Query	Clarification
1	52	53. Internal Firewall		Appliance must have minimum 32 GB of RAM and 240 GB storage. RAM should be upgradable up to 128GB	Point 16 is contradicting the current point. Please clarify. Additionally, its sufficient to have 64 GB for internal firewall. Please scale down the max memory to 64GB.	Please refer to the amendment
2	49	53. Internal Firewall		The make & model of the Firewall solution proposed should not be announced End-of-Sale for next two years from the date of submission of RFP. If End-of-Sale is announced by the OEM within two years, the appliance of same or higher Capacity to be provided by the successful bidder at free of cost	Request bank to exclude the mentioned clause form the technical sheet as we cannot envisage the end of sale as on date, we shall propose the product which is not end of sale as on RFP submission.	Please adhere to the terms and conditions of the RFP
3	49	53. Internal Firewall		The Firewall solution proposed should not be announced End-of- support for the next 7 years. The certificate to this effect has to be provided by the OEM	We request bank to modify the clause as The Firewall solution proposed should not be announced End-of-support for the next 5 years from the date of Installation. The certificate to this effect has to be provided by the OEM	Please adhere to the terms and conditions of the RFP

4			<p>a) The bidder should have supplied, deployed and managing CSOC setup comprising SIEM, WAF and EDR Solution on or before 31/03/2020 and continue to run as on 31/03/2023 in at least one Government, private or public Banking & Financial Institutions/organizations in India.</p>	<p>a) The bidder should have supplied, deployed and managing CSOC setup comprising SIEM, WAF and EDR Solution on or before 31/03/2022 and continue to run as on 31/03/2023 in at least one Government, private or public Banking & Financial Institutions/organizations in India.</p>	<p>Please clarify: If bidder need to consider point (d) (The bidder should have experience in implementing the make of solution proposed for this tender for other clients of the bidder. However it is not required that SIEM, WAF and EDR must be of same OEM) or point b (Any two of the above three solutions should be supplied by the bidder and running in a single company.)</p> <p>We request the Bank to change the clause mentioned in point no. (b) that the bidder should provide three solutions in a single company to 2-3 companies.</p>	<p>It is clarified that both point b) & d) should be considered.</p> <p>Please adhere to the terms and conditions of the RFP</p>
5	9	Prequalification CSOC Setup	<p>b) Any two of the above three solutions should be supplied by the bidder and running in a single company.</p> <p>c) The solutions meeting criteria 3-b (two solutions running in a single company) may have different purchase orders.</p> <p>d) All solutions mentioned above (SIEM, WAF and EDR) should be of same make proposed for this tender.</p>	<p>b) Any two of the above three solutions should be supplied by the bidder and running in a single company.</p> <p>c) The solutions meeting criteria 3-b (two solutions running in a single company) may have different purchase orders.</p> <p>d) The bidder should have experience in implementing the make of solution proposed for this tender for other clients of the bidder. However it is not required that SIEM, WAF and EDR must be of same OEM</p>	<p>Bank should consider the vendor who has experience in managing complex environment & has expertise in deploying various technologies. Hence requesting the Bank to kindly amend the following clauses as below:</p> <p>a) The bidder should have managing CSOC setup comprising any 2 of SIEM, WAF and EDR and continue to run as on 31/03/2023 in at least one Government, private or public Banking & Financial Institutions/organizations in India.</p> <p>d) The bidder should have experience in implementing the technology proposed for this tender for other clients of the bidder. However it is not required that SIEM, WAF and EDR must be of same OEM</p>	<p>Please adhere to the terms and conditions of the RFP</p>